

Ryan Landry

give great customer service - Chateau

Las Vegas, NV 89119

Camaro70gm@yahoo.com

(562)713-1035

Energetic, reliable, and adaptable sales professional with a solid understanding of customer service, communication, and various corporate, academic, and retail settings. Results-oriented professional with excellent communication and interpersonal skills. The ability to build rapport and establish lasting relationships.

Qualifications/Transferable Skills

Interpersonal Communication Sales Journalism
Customer Service Teamwork Strong Computer Literacy
Problem Solving Human Services Program Implementation
Crisis Intervention Leadership Inventory Management

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

give great customer service

Chateau

November 2013 to Present

night club November 2013-present

- roam all areas of the club keeping everyone safe
- Clean areas within the venue if needed.
- give great customer service

Personal Banker

Wells Fargo Bank N.A

September 2009 to July 2013

- Building lifelong relationships that helped customers succeed financially
- Assessed customer's financial needs and provided professional suggestions
- Managed customers portfolio and cross-sold products and services
- Developed and maintained relationships with Wells Fargo partners to maximize sales opportunities
- Exceeded challenging sales and referral goals daily
- Used profiling analysis tools to identify cross sell opportunities and made outbound sales calls typically by phone to increase product per customer ratio.
- Met compliance with S.A.F.E. Mortgage Licensing Act 2008

Automotive technician

Whittier Cadillac

August 2004 to May 2007

- Assessed customer's needs and provided professional suggestions.
- Tracked records of service to build sales solutions
- Gained proper sales techniques to problem solving and conflict management.

Education

Kinesiology

College of Southern Nevada

2015

Automotive Business management

Cerritos College California

2006

Skills

CREDIT, Fact, Fact ERP, TRAINING

Certifications/Licenses

CPR/AED

November 2019

DSP

October 2019

Additional Information

Organizational skills Training Call Center Experience

Fact-Finding Techniques Conflict Resolution Credit Champion